



**PRESS NOTICE: RENEWAL OF PETROLEUM LICENSES**

**REQUIREMENT FOR LICENSING – SECTION 29 OF THE PETROLEUM ACT (CHAPTER 13:22) OF 2006 AND SECTION 32 (g) OF THE ENERGY REGULATORY AUTHORITY ACT (CHAPTER 13:23) OF 2011**

The Zimbabwe Energy Regulatory Authority (ZERA) hereby notifies fuel operators whose 2023 operating licenses expire on 31 December 2023 to start submitting applications for the 2024 licenses.

New entrants should also start submitting their applications if they intend to operate in 2024. In that regard, ZERA hereby advises on the following:

- (i) Applications must be submitted via email to [licensing@zera.co.zw](mailto:licensing@zera.co.zw);
- (ii) Applications sent to any other email address will not be accepted.
- (iii) The applications must be in PDF format only and below 10 MB in size.
- (iv) All applicants are required to submit duly completed license application forms accompanied by the requisite supporting documents.
- (v) All supporting documents must be certified copies.
- (vi) License fees for 2024 are as follows:

License category	USD (Incl. VAT)
Wholesale license	10 580
Retail license	575 (Urban) 230 (Rural)
Production license (Mandatory)	23 000
Production license (General)	23 000
Production license (Blending)	5 750
LPG Retail license	115
LPG Wholesale license	9 200

- (vii) **Please take note that payment of license fees into the ZERA account without submitting adequate application documents does not warrant the issuance of a license.**
- (viii) Application forms and lists of requirements are available for download at [www.zera.co.zw](http://www.zera.co.zw)
- (ix) All operators are reminded that according to section 29 of the Petroleum Act, it is illegal to procure, sell or produce any petroleum product without a license issued by the Authority and the necessary legal steps will be taken on those that do not comply.

**Procurement licensees are being advised that consultations between stakeholders are on-going and operators will be informed in due course once the processes are complete.**

**LPG retail operators are advised that the fees in the table are NOW annual fees.**

**HARARE:** 45 Samora Machel Avenue, 14<sup>th</sup> Floor Century Towers Harare, Zimbabwe  
Tel: +263 242 780010 ; +263 242 799796/7 | Fax: +263 242 250696 | Email: [admin@zera.co.zw](mailto:admin@zera.co.zw)  
**BULAWAYO:** Stand Number K11-K12, Giraffe Road, (ZITF), Gate 4, Bulawayo Tel: +263 292 260269  
**MUTARE:** 6<sup>th</sup> Floor Fidelity Life House, Mutare, Zimbabwe | Tel: +263 020 61334; +263 020 62043



[www.zera.co.zw](http://www.zera.co.zw)  
TOLLFREE:

ZERAenergy  
Econet-06080136

@zeraenergy  
Telcel- 0731790010

+263 772161966  
Netone-0801006

ZERA is a member of Deloitte. TIP-OFFS